

Whisper-Wind

Talk to your platform — voice-driven navigation and natural-language answers from your data.

Whisper-Wind is the Grid Data family's conversational layer. It adds voice-based navigation and actions to the family's applications, and an intelligent chat assistant that answers plain-English questions from live data, read-only by design — returning tables, explanations, and CSV exports instead of tickets to the data team.

KEY FEATURES

Voice navigation & actions

Navigate screens and trigger actions across family applications by voice — hands-free operation for control rooms and field use.

Ask in English, get data

Plain-English questions answered from live data, without anyone writing a query.

Safe by construction

Read-only by design — the assistant can answer questions, never change data.

Results you can use

Interactive result tables, plain-language explanations, and one-click CSV export.

Persistent conversations

Chat history with pinning and automatic saving.

Enterprise-ready

Works with the utility's databases, Oracle included, with single sign-on and a front end that matches the family.

USE CASES

- **Self-service answers** — analysts and managers query platform data conversationally, without waiting on SQL skills.
- **Hands-busy operations** — voice control where keyboards are inconvenient — control rooms, labs, and the field.
- **Faster support triage** — support engineers interrogate operational data in English during an incident.